

MHSS SERVICES OVERVIEW

MAKING PSYCHOLOGICAL WELLBEING OF YOUR CREW - OUR TOP PRIORITY



WHO WE ARE







YEARS OF EXPERIENCE

Founded in 2018, MHSS is now trusted by over 6000 vessels worldwide

LEADING EXPERTS

Our team consists solely of professional clinical psychologists with maritime experience

GLOBAL PRESENSE

We operate around the world, offering our services in 25+ languages



ALL THINGS MARITIME

We offer bespoke solutions and training for cruise, shipping and yacht sectors



24/7 HELPLINE

Making people feel heard, understood, and supported

Proactive rollout programme with introductory webinars and promotional materials, designed to raise awareness of the service



ROUND-THE-CLOCK SUPPORT, 24/7, 365 DAYS A YEAR



OPERATED BY PROFESSIONAL CLINICAL PSYCHOLOGISTS



PRIVATE, ANONYMOUS AND CONFIDENTIAL TALKS



25+ LANGUAGES, INCL. CHINESE, GREEK, GEORGIAN, FILIPINO, ETC.



QUARTERLY REPORTS ON TRENDS AND PREVENTIVE MEASURES



WHATSAPP, LANDLINE, EMAIL, TEXT, TELEGRAM, ETC.







CREW TRAINING

Tailored training on all aspects of wellbeing. These can include training on leadership, resilience, stress management or Psychological First Aid Training.





QUARTERLY SURVEYS

"Mental Health and Wellbeing" surveys created to help understand the concerns and worries of your crew, as well as hear their suggestions for improving life onboard.





ON-SITE ATTENDANCE

In-person crew stabilisation through acute therapeutic interventions following an incident. Ensuring safety and security of the crew, making sure everyone is ready to return to work.

PSYCHOLOGICAL TESTING

Pre-onboarding tests for crew members, using internationally-recognised framework for identifying individuals' stress points.



OUR RESPECTED CLIENTS

Our extensive experience in maritime psychology allows us to effectively support forward-thinking organisations in cruise, shipping and yachting sectors

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WORLD MARITIME UNIVERSITY

We offer courses at the WMU and collaborate with professors to create lasting change in the industry by educating the decision makers of tomorrow.









Wilhelmsen Ahrenkiel Ship Management











CONTACT DETAILS



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